

BCS

MBP18 Exam

Modelling Business Processes

Questions & Answers

(Demo Version - Limited Content)

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Question: 1

An assessor for an examinations board has been asked to re-mark the examination script of a candidate who has appealed against a failing grade.

To remark the script, the assessor has to log on to the examinations board's secure examination marking system held on its server. Once in the marking system, the assessor enters the candidate number (given to her by the examinations board) and downloads the script. She then marks the script, annotating each question with comments and the marks gained. Once completed, she indicates that the script is fully marked and uploads the script back into the marking system. She raises an invoice for the re-marking and sends this to the examination board, who pay her one month later

The following all describe actions:

- a) Log on to marking system.
- b) Download script
- c) Mark script.
- d) Upload script
- e) Raise invoice.

Which of these actions are tasks in the scenario?

- A. b, c and d
- B. a, d and e.
- C. a and b.
- D. c and e.

Answer: B

Question: 2

No Exit Suppliers has decided to implement a Commercial Off the Shelf (COTS) inventory management solution to improve its stock (Inventory) control. Before the solution is implemented, all current stock levels and stock locations will be migrated into a related database to ensure that the solution starts with accurate information. Once the system is implemented, all stock movements will be tracked via barcode scanning technology.

To ensure that the proposed solution is acceptable, which exceptional condition **MUST** be proved?

- A. Stock levels cannot fall below the minimum stock reorder level.
- B. Inaccuracies in the migrated stock level can be corrected.
- C. Stock level is reduced when orders are dispatched.

D. Changes in stock level can be monitored on a daily basis.

Answer: B

Question: 3

A sports club rents out its playing field, the name for this business process is 'book playing field'. If the playing field is available, the booking is accepted and the following steps are immediately undertaken by a staff member

1. Details of the booking are recorded on the club's computer system;
2. A new booking record is created (manual record).
3. The amount of the deposit taken is recorded on the booking record (manual record);
4. The staff member records the booking on a planning chart (manual record),
5. An electronic booking confirmation is automatically sent to the customer,
6. A copy of the booking record is sent to the club manager (manual record)

How SHOULD these steps be reflected on the swimlane for the business process 'book playing field'?

- A. Steps 1 and 2 will be in one task, steps 3, 4, 5 and 6 will be shown as separate tasks.
- B. All steps will be shown as separate tasks
- C. All steps will be included within one single task
- D. Steps 1 and 2 will be in one task, steps 3 and 4 will be in a second task, steps 5 and 6 will be in a third task

Answer: D

Question: 4

Below is a high-level breakdown of a task associated with using an ATM. drafted by a business analyst:

1. User inserts bank

card
2 System asks

for PIN

3. User enters PIN

4 System displays service options

5. User selects 'withdraw cash*

option6- System ejects card

7. System issues cash

8. User collects printed receipt

Which optional or exceptional step is reflected in this detailed description?

- A. A user inputting an incorrect PIN
- B. A cash machine being empty
- C. A receipt for cash issued.
- D. A card being out of date-

Answer: C

Question: 5

The owner of a shop is taking a telephone order from a customer for a new vacuum cleaner. He needs to take and confirm customer details in this ordering process. As part of this, he enters the customer details onto a system.

What does the entry of the customer's name, address and contact number represent?

- A. Event
- B. Process
- C. Step in a task
- D. Task in process

Answer: A

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